



EUROPEISKA UNIONEN
Asyl-, migrations- och
integrationsfonden

Vi främjar migrationens möjligheter
genom att driva projektet:

Analysera rätt

– för en ökad kvalitet i tillståndsprövning

Background



- There is currently no unified method for following up on the legal and process quality in reunification and work permit cases.
- As such, quality assurance of the cases is lacking and there is insufficient data to methodically improve the casework in permit applications.

About the project



- **Owner:** Swedish Migration Agency, legal dep.
- **Recipient:** Swedish Migration Agency, legal dep.
- **Target:** Applicants (reunification and work permits)
- **Budget:** 19 million SEK (AMIF 75 %, MIV 25 %)
- **Timeframe:** September 2016 – January 2019

The projects organisation



Project manager: Kristina Kjellén (50 %)

Operations manager: Lena Eriksson (100 %)

Statistician: Rita Ylikivelä (100 %)

Expert: Elena Bylund Andersson (100 %)

Expert: David Kristiansson (100 %)

Expert: Hanna Wennebjörk Turdell (100 %)

Expert: Peter Holgersson (100 %)

Project mission



The project will *develop, trial and implement* a method for following up on case quality that:

- includes quantitative as well as qualitative follow-up and analysis
- deals with the results of the follow-up and analysis

The method will be used by both the operational and the supporting functions of the agency.

Project goals



- Improved conditions for more legally uniform and efficient casework, starting with reunification and work permit cases.
- Improved case quality and increased legal certainty for applicants in these permit cases.

Identifying areas for improvement

Through the method the agency will be able to measure relevant areas of case quality, such as:

- Process quality – *How efficient is our casework and our decision making process?*
- Legal quality – *Is the application of law in our cases uniform and correct?*

The dissemination of the results will be based on a learning perspective.

A fully digitalized system

- An increase in the number of follow-ups is necessary for a robust quantitative analysis.
- Simultaneously, the time set aside to perform the follow-ups cannot be so great as to negatively impact casework.
- A user friendly and efficient digital system is essential to finding the right balance.

Visiting foreign missions

The project will be visiting the foreign missions in Bangkok, New Delhi and Teheran during the spring of 2017. The purpose of the visits is to:

- Explain the project and the role of the foreign missions and staff
- Gather information on the process and the casework being done at the foreign missions

The residence permit process

Important parts of the process are being conducted by local staff at the foreign missions, including:

- Registration of documents and verification of original documents
- Interviews
- Additional questions (additions)

The importance of local staff

The involvement of local staff is vital for transmitting the results of follow-ups into improvements in the legal and process quality.

- Contextualizing the work of local staff
- Participation and understanding for follow-ups will help to improve quality

Future timetable

- April-June 2017
 - Visiting Bangkok, New, Delhi and Teheran
- Workshop 2 in September 2017
 - Developing a method for follow-ups on quality
- Launch pilot during Q1-Q3 2018
 - Preparations will start during Q4 2017. Pilot participants will be decided. - Trial and evaluation
- Submit the final method Q1 2019